

*We all play a role in creating a safe and
SEC³URE healthcare experience.*

Achieve Higher Quality Outcomes

Mitigate the Risk of Non-Compliance

Your facility bears the responsibility for any mistakes or oversights made during the credentialing process, and those mistakes can lead to adverse events, penalties, litigation, and lower reimbursements. IntelliCentrics manages the complete compliance lifecycle associated with regulatory compliance from pre-screening to reappointments. Our trained experts proactively monitor the compliance status of every employee and contractor lowering your risk. Both hospitals' and physicians' reimbursement models are based on quality of care and healthy outcomes. Mitigate your risk upfront with managed services which verify credentials to a higher standard.

Follow Proven Best Practices

One of the fastest and surest ways to improve patient safety is to follow best practices, measure, monitor, and benchmark success. For hospitals and other healthcare facilities looking to improve patient safety, comparing themselves to hospitals with an established safety culture is key to their long-term success. Don't waste time learning through "trial and error." IntelliCentrics service manages the collection and review of credentials.

We All Play A Role

- Medical Staff
- Non-Clinical Staff
- Clinical Staff
- Occupational Visitors & Vendors
- Nurses
- Patient Visitors

Standards Are The Highest Common Denominator

SEC³URE meets or exceeds regulations of 75 accrediting bodies, 13 separate federal agencies, 50 states, and 4 territories, recommendations from the WHO and CDC, and your bylaws.

- **TJC** The Joint Commission
- **NCQA** The National Committee for Quality Assurance
- **CMS** Centers for Medicare & Medicaid Services
- **AAHC** Association of Academic Health Centers
- **DNV** Det Norske Veritas
- **URAC** Utilization Review Accreditation Commission
- **ACHC** Accreditation Commission for Health Care, Inc
- **AAAASF** American Association for Accreditation of Ambulatory Surgery Facilities
- **AOA** American Osteopathic Association
- **HFAP** Healthcare Facilities Accreditation Program
- **CIHQ** Center for Improvement in Healthcare Quality
- **CHAP** Community Health Accreditation Program
- **OSHA** Occupational Safety & Health Administration
- **DEA** Drug Enforcement Administration

Safety
Education
C³ommunication, Compliance, and Consistency
Understanding
Results
Engagement

SEC³URE

Improve Financial Performance

Reduce Costs

Short on funds and personnel? Care providers are experiencing an increase in their daily workload, and this burden has created issues affecting costs, efficiency, and quality of care. Appropriate privileging and training is difficult largely due to a lack of personnel and resources. By outsourcing the management of your compliance program to a managed services partner, your facility will be better prepared to prevent fraud, abuse, and waste. IntelliCentrics SEC³URE standards reduce adverse events avoiding penalties, fines, and litigation. Gain the highest compliance at the lowest possible cost while providing quality care to patients.

Improve Revenue Cycle

Are your disparate data systems producing inconsistent compliance metrics? It's difficult and inefficient to compile information from multiple systems, and delayed reporting equals slower payments. By partnering with IntelliCentrics, all of your compliance reporting can be pulled from one integrated system creating consistent and measurable metrics across the revenue cycle. Monitoring, measuring, and reporting compliance significantly increases first-pass payments and reduces claim denials. Analytics enable your organization to improve processes and payment collection

opportunities, and being compliant speeds the reimbursement cycle and avoids disruption to the organization.

Ease Administrative Burden

Increased mergers and acquisitions (M&A) activity and a shortage of physicians has caused an unprecedented increase in physician on-boarding. Current physician credentialing management strategies are not scalable to meet growing operational demands. Studies show that excessive paperwork, combined with an increased workload, results in less-complete, error-ridden files. The Institute of Medicine estimates yearly healthcare administrative costs of \$361 billion in the US. The typical physician submits nearly 18 different credentialing forms per facility, costing staff up to 20 additional hours of paperwork. Medical board rules and requirements vary from state to state, making it extremely difficult to hold physician applicants from different parts of the country to a single set of standards. As a result, many hospitals are facing an increase in physician-related denials, frustrated physicians, and more importantly, lost revenue. Eliminate redundant administrative tasks by outsourcing your compliance process.

“By adopting and implementing a highly effective compliance program, your facility will be better prepared to prevent fraud, abuse, and waste.”



**KNOW
BEFORE
YOU GO**



Choosing a Compliant Facility

The Know Before You Go tool eliminates the guesswork for your patients in choosing a compliant facility, bringing comfort and confidence to the provider-selection process. The healthcare facility where they receive care is as important as the doctor they choose. Empower your patients and their families with the knowledge to help facilitate their quality outcome.



Achieve Highest Level of Compliance

A compliant environment leads to fewer patient readmissions, lower costs, increased patient satisfaction, and improved HCAHPS scores.

A) Regulatory Elements:

Consideration has been given to all requirements of the major regulatory bodies in order to strengthen and sustain the management, verification, and maintenance of credential elements. This holistic approach results in a confidence that the SEC³URE Service (verification process) is not only best-in-class but also offers a higher level of protection now and for years to come.

B) Individual Elements:

The privileging decision should also consider how well the individual will support the facility's goals. We provide options to get to know the individual through their background, behavior, work history, and interests.

C) Local Policies and Agreements:

Compliance includes being up-to-date with policy agreements, acknowledged bylaws, release forms, and privilege requests.

D) Training & Professional Development:

Continuous learning and professional growth are essential to maintaining effective performance in our ever-changing environment. The SEC³URE Set helps make sure the right training is provided for the right role for maximum effectiveness.

E) Infection Control:

Many of the recommendations from bodies such as the CDC come in the form of infection control. The SEC³URE Set helps institutions manage immunization schedules for healthcare personnel, and the IntelliCentrics team stays up-do-date on recommended practices, so you don't have to.



IntelliCentrics is the premier provider of comprehensive services and software dedicated to the complete compliance life cycle. The IntelliCentrics SEC³URE service enables you meet your operational and financial goals, and IntelliCentrics standards give you the confidence to privilege all visitor segments of your population. Gain access to best practices to effectively articulate and demonstrate your organization's commitment to the compliance process and quality outcomes. Focus every role in your facility on quality patient care. Join the IntelliCentrics community of professionals, patients and their families, and facilities, working together to achieve a safe and SEC³URE healthcare experience.

We all play a role.