



SEC³URE Link FAQ for SEC³URE Facilities

1. What is SEC³URE Link?

SEC³URE Link is a scheduling service integrated with credentialing so that any commercial and clinical visitor's credentials will be verified against the facility's policies and requirements during the scheduling process. Only compliant individuals can be scheduled for appointments with the facility.

2. Can we use SEC³URE Link for all meetings?

Yes, you can use it to schedule meetings, consultations, medical cases and procedures, no matter where they take place – on-premise, offsite, or virtually.

When SEC³URE Link is used to schedule meetings – on-premise, offsite, or virtual, your non-staff visitors are asked to request meetings and get your approval before they are allowed onsite. You can customize your meeting preferences and communicate your specific requirements to them prior to any visits. This helps prevent non-staff visitors from roaming your facility without specific business, and gives you better control of out-of-policy spending.

When SEC³URE Link is used to schedule OR procedures, you have the visibility into not only the compliance status of participants, but also the equipment needed and its cost. If there is a change to the procedure details, it will be communicated to everyone involved instantly. This helps protect your reimbursements, improve operational efficiency, and reduce delays in start times.

3. What kind of reporting can I expect?

You can manage your non-staff visitors in real time, get reports and visit data the same way you have been doing on sec3ure.com and your SEC³URE Facility app. Because everyone who can be scheduled via SEC³URE Link must have a valid SEC³URE Passport, you always know who's meeting with whom – in person and virtually, when and time onsite if they visit the facility. Virtual meetings are recorded as visits so that you get the same insights as in-person meetings, and they also have an impact on individuals' REPScores.

4. Will meetings scheduled through SEC³URE Link show up on my calendar?

Yes, you can export meetings to your local calendar application if desired.

5. Does SEC³URE Link cost anything?

No. SEC³URE Link is available on the SEC³URE Ethos technology platform, which you already use, and free for facilities.

6. How do I sign up for the service for my facility?

SEC³URE Link is available on the SEC³URE Ethos technology platform, which you already use. Just contact an IntelliCentrics customer service Hero to turn on the service. The Heroes can be reached at 817-SEC3URE (732-3873) or HeroTeam@IntelliCentrics.com.

Contact Us



Customer Service



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