

COVID-19 Vaccine Credential FAQ for SEC³URE Facilities

1. What is this new credential?

We have added the new COVID-19 vaccine credential to SEC³URE.com, based on the CDC recommendations and our facilities' unique policy requirements.

SEC³URE Passport subscribers who are fortunate enough to receive the COVID-19 vaccine immediately can rely on this credential to communicate their compliance to their attached facilities. It means they are verified and trusted to be involved in patient care, in both in-patient and out-patient settings.

2. What happens if someone gets the first shot, but supply runs out before they can get the second one? Or they just don't get the second one?

They will show non-complaint after the grace period (40 days) from the first shot.

3. Does the vaccine compliance get reported to me and included in my current analytics?

Yes. You can manage your commercial and clinical visitors in real time, get reports and analytics the same way you have been doing on sec3ure.com and your SEC³URE facility app.

4. As a facility, how do I accommodate those who cannot yet get the vaccine?

SEC³URE can offer several ways to manage this temporary situation such as:

- a) Require the vaccine only in categories containing individuals that must get vaccinated immediately, then add the remaining categories when "Essential Workers" are allowed to receive the vaccine
- b) Temporarily allow the declination and remove it when the vaccine is readily available (with notifications)
- c) When adding the vaccine requirement, add 15, 30, 45 or 60 "Grace Days" until enforcement

5. Who should I contact if I have questions about the vaccine credential?

If you need any assistance, contact our team of customer support Heroes at 817-732-3873 or HeroTeam@IntelliCentrics.com. You can also visit our [COVID-19 Vaccine Credential Brochure](#).