

COVID-19 Vaccine Credential FAQ for SEC³URE Passport Subscribers

1. What is this new credential?

We have added the new COVID-19 vaccine credential to SEC³URE.com, based on the CDC recommendations and our facilities' unique policy requirements.

For SEC³URE Passport subscribers who are fortunate enough to receive the COVID-19 vaccine immediately, they can rely on this credential to communicate their compliance to their attached facilities. It means they are verified and trusted to be involved in patient care, in both in-patient and out-patient settings.

2. Does the credential give me a shortcut to the COVID-19 vaccine?

It does not fast-track your accessibility to the vaccine, but it gives healthcare facilities the flexibility to enforce the credential based on the local availability of the vaccine and their unique policies, including proof of vaccination as well as safe alternatives for those who are unable to access the vaccine or safely receive it.

These safe alternatives include:

- COVID-19 symptom screening questions
- Exemptions for medical conditions
- Signed declinations (consent form available on SEC³URE)

3. What needs to be submitted to satisfy the credential?

Typically, the vaccination card, but it depends on each facility's policy in terms of what additional documentations are needed to satisfy the credential.

4. Do you offer the vaccine on SEC³URE.com through a partnership, just like the flu vaccine?

No, we do not offer a voucher for vaccination this time. You will need to get vaccinated at designated locations, then update your proof document(s) to SEC³URE.com.

5. If I have had my first immunization, can I update the credential during the waiting period prior to my second shot?

It depends on facility policies and your role in patient care.

5. What happens if I get the first shot, but supply runs out before I can get the second one?

You will show non-complaint after the grace period (40 days) from the first shot.

6. Can I get a serologic test done instead to prove I had COVID instead of getting the vaccine? Or that I don't have it now?

No, the CDC states that "serologic testing should not be used to determine immune status in individuals until the presence, durability, and duration of immunity are established."

7. What should I do if I can't get the vaccine yet?

Maintain the current status quo until you are able to get the vaccine: self-monitor, entry screening, masks/PPE, quarantine when necessary. If you become non-compliant because you are unable to receive the vaccine, your job type may be a mismatch with your category. We will be happy to review this with you to make sure you are in the correct category.

8. If I have already had COVID-19 and recovered, do I still need to be vaccinated?

There is not enough information currently available to say if or for how long after infection someone is protected from getting COVID-19 again. We defer to facility policies.

9. My doctor said I should not get the vaccine. How do I explain that to my facility?

We would be happy to process an exemption request from your provider to your facility(s) for review of acceptance in lieu of the vaccination.

10. Can I update the credential on my SEC³URE mobile app?

Yes, you can.

11. Who should I contact if I have questions about the vaccine credential?

If you have any questions, please contact a customer support representative at 817-732-3873 or CustomerService.US@IntelliCentrics.com.