



## Subscriber Referral Program FAQs

### 1. How does the Subscriber Referral Program work?

Under the program, existing SEC<sup>3</sup>URE Passport subscribers are incentivized by successfully bringing in new subscribers. Earned incentive will be applied to the subscriber's account in the form of a credit, applicable only to the on-time renewal of their subscription per the following schedule.

1 qualified referral	\$20 credit applied at time of renewal
2 qualified referrals	\$60 credit applied at time of renewal
3 or more qualified referrals	\$160 credit applied at time of renewal

### 2. Who qualifies as an "eligible subscriber"?

An eligible subscriber is an individual who has paid an annual subscription fee for their SEC<sup>3</sup>URE Passport, and their account is in good standing in all regards during the subscription period.

### 3. Can I refer my co-workers?

Yes. We encourage you to recommend all of your co-workers that need to be trusted and would benefit from IntelliCentrics' SEC<sup>3</sup>URE Passport. You will earn credit for each co-worker that is not a paid subscriber or a previous paid subscriber that has lapsed more than 10 days.

### 4. As a vendor representative, can I refer my customers such as doctors and nurses?

Yes. We encourage you to recommend all of your customers that need to be trusted and would benefit from IntelliCentrics' SEC<sup>3</sup>URE Passport. You will earn credit for each customer that is not a paid subscriber or a previous paid subscriber that has lapsed more than 10 days.

### 5. Can I earn referral incentive if I have a free SEC<sup>3</sup>URE account?

No. Incentive referrals are reserved for paid subscribers only.

### 6. Can I request my incentive to be paid in the form of cash?

No. The only way to realize the benefit of the referral program is upon an on-time renewal of the SEC<sup>3</sup>URE Passport subscription.

### 7. How do I refer someone?

It is simple. On [sec3ure.com](https://sec3ure.com), after logging into your account, you will see on the dashboard a Referral Program banner with a "Join Now" button. Just click on it and receive your personal referral link to share with anyone you'd like to refer.

Alternatively, when you log into your account on the SEC<sup>3</sup>URE mobile app, you will see on the home page a "Get Started Now" button to join the referral program. Just click on it to receive your personal referral link and share away.

**8. How do I know when I earned a referral incentive?**

After logging into your SEC<sup>3</sup>URE account on the mobile app, you will be able to see which referrals have completed the sign-up process and which referrals have not. Each time you qualify for incentive, the credit will post to your account to be used at the time of your renewal.

On the [sec3ure.com](https://sec3ure.com), when you log into your account, you can see the credits you have earned in the renewal section of your subscriptions page.

**9. What if I successfully refer more than 3 subscribers?**

At this time, we are only able to process up to a maximum incentive of 3 referrals with the qualifying incentive to be applied upon your renewal. If you feel your circumstances warrant special consideration, please call us at 817-732-3873, and we are happy to review.

**10. How do I maximize my benefit?**

Refer 3 subscribers outside of your organization to maximize your benefit.

**11. How do I know if my referral is eligible for the program?**

The key consideration for eligibility is to refer a subscriber who is not paid subscriber or a previous paid subscriber that has lapsed more than 10 days. When you put your referral's name, email or phone number in the SEC<sup>3</sup>URE mobile app, you will receive an initial response letting you know if your referral qualifies you for incentive.

**12. If the individual I refer changes employer, does that affect my referral incentive?**

Provided that the referral was not a paid subscriber or a previous paid subscriber that lapsed more than 10 days, then a change in employer of your referral will not affect your referral incentive.

**13. When do I receive the incentive in my account?**

Once your referral subscribes to a SEC<sup>3</sup>URE Passport, the credit is posted to your account within 72 hours.

**14. I've set up automatic renewal for my SEC<sup>3</sup>URE Passport. Will the incentive be applied to my account at the time of auto-renewal?**

Yes, the credit on your account will be applied to your automatic renewal.